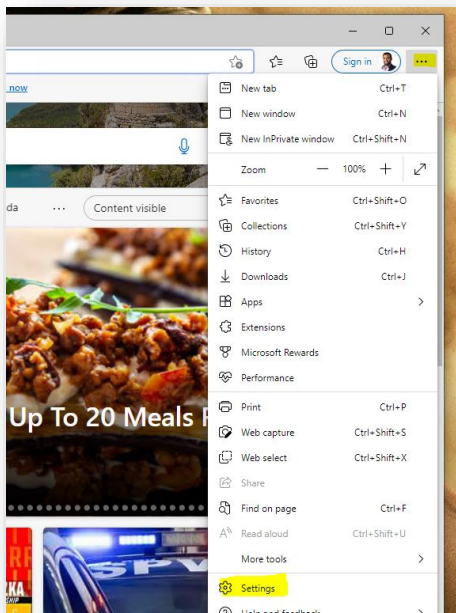


## Internet Explorer Removal

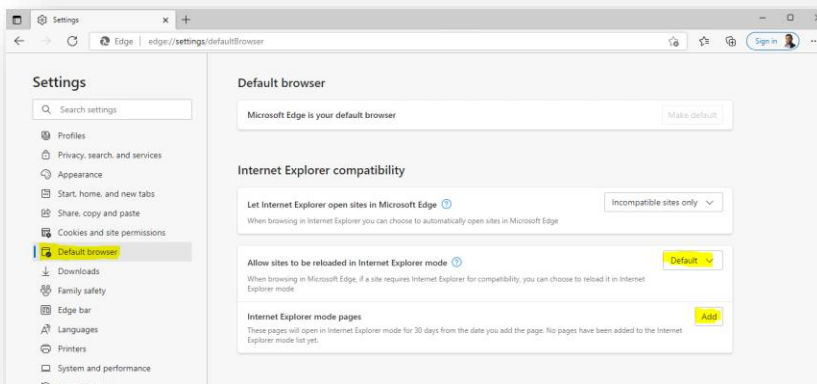
Microsoft is removing access to Internet Explorer as of the 15<sup>th</sup> of June.

To ensure business continuity, we have prepared a simple process to use bdirect in Edge explorer.

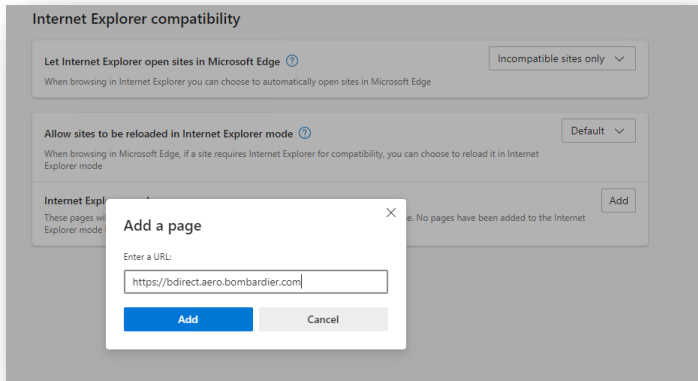
### 1. Open Edge explorer and go to Options (...) then Settings



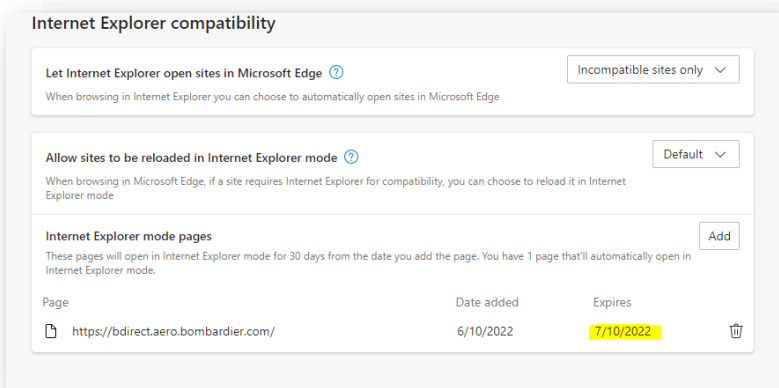
### 2. Go to "Default Browser", Change Default to "Allow", and Click on Add



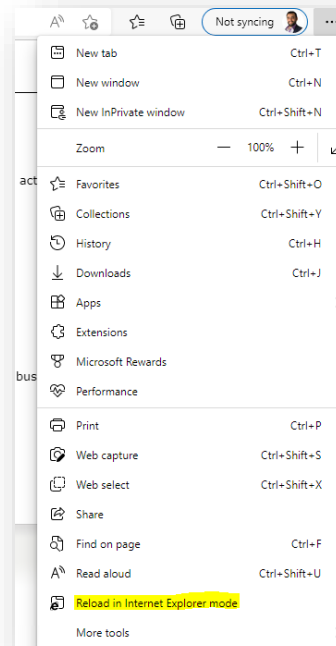
3. Add this link “https://bdirect.aero.bombardier.com”



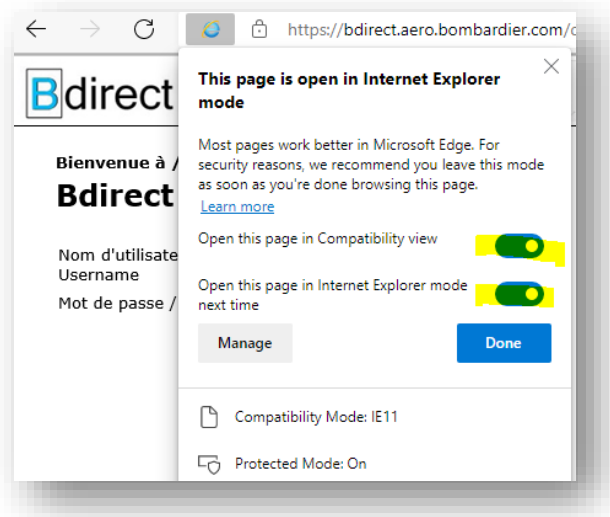
4. Please note that you might have to re-add the link in 30 days



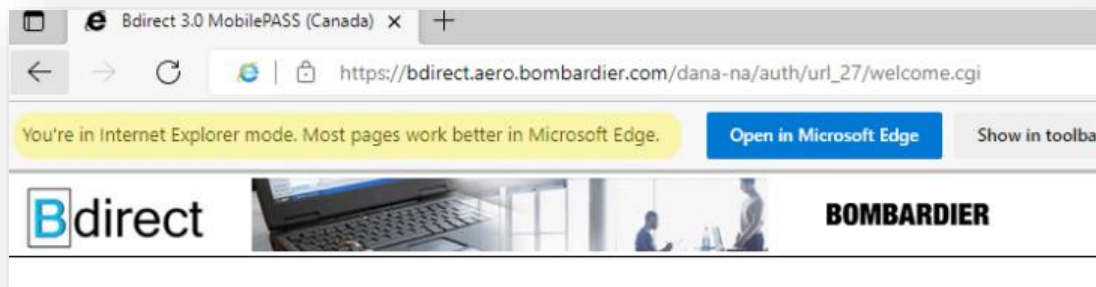
5. Go to bdirect link, click on options (...), then click “Reload in Internet Explorer Mode”



6. Enable the two options



7. If successful, Edge will show that the website is loaded in IE compatibility mode



**Note:**

We are in the process of migrating bdirect applications to a different infrastructure which should be compatible with all major browsers. You'll receive relevant communication when the new system is in place.